

Pension Remissions Explanation

Pension Remissions are administered by the State Revenue Office (State Government).

Any one claiming a Pension Remission must complete an application form, and sign the declaration and permission statement prior to any action being undertaken by Council.

All registered Pension Remissions need to be sent off to the State Revenue Office at the beginning of June. After this file is sent off, any late applications have to be held over until our first claim is processed (generally in July). This is after our Rates notices for each year are issued.

The State Revenue Office checks all details of a claim, including Name, Address & Pension Number. Any unmatched details are rejected and classified as ineligible for the Pension Remission.

Anyone rejected is contacted by Council (usually in writing), and advised that they should seek further information from Centrelink for clarification. Council is not provided with any details of what the issue is.

The applicant must be liable to pay the rates on the property that they occupy as their principal place of residence as at 1 July of the financial year to which the rates relate, and must hold an eligible concession card as of that period.

Eligible Concession Cards are:-

Pensioner Concession Card (PCC)

Health Care Card (HCC)

Repatriation Health Card – i.e. “Gold Card” DVA

Senior Cards are not eligible for the remission

Any time that details change (such as moving house, change of name, deceased estates) a new form must be completed by the claimant.

This is because Council need your permission to check for eligibility, if this is not complied with, Council can be fined.

Any applications made after our initial claim will be processed as soon as practical in the new financial year, and revised notices will be issued showing the Pension Remission. Due to various time constraints, this can take up to two to three weeks.